

Engaged employees drive growth!

(and are more fun to be around)



CSISTARS RECOGNITION PLATFORM

What do great places to work have in common? They invest in recognition and engagement strategies that:

- ✓ Build Culture Linked to Core Values
- ✓ Drive Innovation & Ideas
- ✓ Improve Customer/Patient Results
- ✓ Create alignment with your Mission & Goals
- ✓ Improve Retention
- ✓ Provide People Analytics



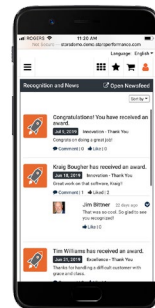
Programs that Engage

Start with one recognition program or centralize all your recognition programs in one place to improve consistency across the organization. You choose.



Customized to Reflect Your Brand & Values

We'll use your brand standards and work with you to design a recognition website that has the tone and functionality that inspires participation and delivers results.



Recognize Right Away!

Use today's social tools to make it easy for everyone to recognize at the right time on whatever device is in hand. Stream video, send thanks, award points. You name it, we'll make it easy and personal.

recognize your
CSI STARS

Key Attributes	<ul style="list-style-type: none"> • Single Sign-On • HRIS and other External Data Integration(s) • Customized Branding, Content, Award Criteria, Functionality and Navigation – user experience driven by database hierarchy
Recognition Wizard	<p>With core values, strategic initiatives, KPIs and/or goals as the criteria</p> <ul style="list-style-type: none"> • Non-Monetary Thank You (can be <u>upgraded</u> with points) • Nominations with one or multiple approval levels • Nomination Builder – answer series of questions to determine the point award • Point Awards utilizing Discretionary Budget (system managed) • Custom certificates and branded emails (automatic for birthdays and <u>all</u> service anniversaries) • Standard or custom eCards
Additional Point Award Tools	<ul style="list-style-type: none"> • On-the-Spot Recognition cards with point codes • Lottery, gamification, surveys and quizzes
Point Issuance	<p>In addition to system-generated points, points may also be awarded</p> <ul style="list-style-type: none"> • By file upload • Adjustment within system • Date-driven logic e.g., holiday gift or service award
Social Recognition	<ul style="list-style-type: none"> • Displays all Recognition activity – company-wide or by hierarchy • Displays <u>all</u> service anniversaries and birthdays • Allows users to add Comments/Congratulations and/or Like it • Users may invite peers to join their group • Real-time Streaming to company Intranet and/or facility monitors
Budget Manager	<ul style="list-style-type: none"> • Provides discretionary budget at appropriate user level • Tracks all expenditures and replenishes budgets
Badging and Leaderboards	<ul style="list-style-type: none"> • Users may earn badges for achievement, training and more • Leaderboards rank and promote top performing individuals, teams, locations, etc.
Communication including Videos	<ul style="list-style-type: none"> • Customized landing page content • Program Info tab • Scrolling News Feed
Training, Quizzes and Pulse Surveys	<ul style="list-style-type: none"> • Hosted training content with optional testing/quizzes • Customized pulse surveys with full reporting
Reporting	<ul style="list-style-type: none"> • Comprehensive suite of reports • Hierarchy-driven • Multiple sorting tools • Downloadable in various file formats
Measurement and Analytics	<ul style="list-style-type: none"> • Specific Metrics visually displayed on landing page • Graphically represented within the reporting tool • Analyzed against your objectives
Rewards Gallery Global Options with IN-COUNTRY Fulfillment	<ul style="list-style-type: none"> • Thousands of merchandise brands and millions of choices • Experiential, travel and events • Gift cards • And more!
Recognition Coach(SM)	Request Recognition Coaching via a simple click-out form